

## Return and Refund Policy

For all return requests of your XoByte purchase, please contact [support@xobyte.com](mailto:support@xobyte.com) for a Return Material Authorization (RMA).

Return requests for defective parts must be made within two weeks from date of purchase.

Return requests for any other reason, must be made within four weeks from date of purchase. All returns are subject to a 25% restocking fee.

All products must be returned with any accessories, manuals, documentation, and registration that shipped with the product.

**Note:**

XoByte recommends that you (1) use a carrier that offers shipment tracking for all returns and (2) either insure your package for safe return to XoByte or declare the full value of the shipment so that you are completely protected if the shipment is lost or damaged in transit. If you choose not to (1) use a carrier that offers tracking or (2) insure or declare the full value of the product, you will be responsible for any loss or damage to the product during shipping.